



**BEN JOHNSON**

Member Since 06/15/11

Account Number: [REDACTED]

To report outages and emergencies to your regulated TDU please call:

Invoice Number: 5941194

Oncor: 1-888-313-4747

For billing questions or to cancel your service, please contact StarTex Power at: Phone: 866.917.8271; Fax:866.477.8576; Email:Service@StarTexPower.com. Customer Service is available Monday through Friday from 7:00am to 8:00pm and Saturday from 8:00am to 5:00pm (CST) or you may visit us online at www.StarTexPower.com.

P.O. Box 4802  
Houston, TX 77210-4802

**NOTICE TO OUR CUSTOMERS:**

The Public Utility Commission of Texas (PUCT) would like you to know that, if you believe this bill contains unauthorized charges, please contact Star Electricity, Inc DBA StarTex Power at (866) 917-8271 to dispute such charges. If you are not satisfied you may file a complaint with the PUCT at, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136. Complaints may also be filed electronically at

<http://www.puc.state.tx.us/ocpi/complaints.cfm>

PUCT Certificate # 10089

**Account Summary as of Bill Date 8/8/2011**

|   |                 |                 |
|---|-----------------|-----------------|
| Previous Balance                            |                 | \$74.52         |
| Payments Received                           |                 | \$74.52         |
|   | 7/19/2011 Check | \$74.52         |
| Balance Forward                             |                 | \$0.00          |
| Current Charges                             |                 | \$97.68         |
| <b>Amount Due (if paid by 8/24/2011)</b>    |                 | <b>\$97.68</b>  |
| <b>Amount Due (if paid after 8/24/2011)</b> |                 | <b>\$102.56</b> |

*A 5.00 % late payment penalty will be charged on the current bill if not paid by the due date*

**CURRENT READINGS**

Service Address: 6828 ORIOLE LN NORTH RICHLAND HILLS, TX 76182

ESI ID: [REDACTED]

| Meter Number | Previous Meter Read Date | Current Meter Read Date | # Days | Previous Meter Read | Current Meter Read | Demand | Meter Multiplier | kWh   |
|--------------|--------------------------|-------------------------|--------|---------------------|--------------------|--------|------------------|-------|
| 090001948LG  | 7/7/2011                 | 8/5/2011                | 29     | 43,395              | 45,303             | 0      | 1                | 1,908 |

**MESSAGES**

**CURRENT CHARGES**

(See back for details)

|                                |                |
|--------------------------------|----------------|
| Energy Charges                 | \$90.63        |
| TDU Surcharges Approved by PUC | \$3.10         |
| Taxes                          | \$1.92         |
| Assessments                    | \$2.03         |
| <b>TOTAL CURRENT CHARGES</b>   | <b>\$97.68</b> |

Please allow 5 to 7 days for processing. Detach and return



P.O. BOX 4802  
HOUSTON, TX 77210-4802

**APLINE PLAN  
2000 SQ. FT.  
7/7 THRU 8/5/2011  
ELECTRICITY COST**

er.com.

Final Amount Due  
\$97.68  
\$102.56



For utility bills, please

Please make payment to:



StarTex Power  
PO BOX 4802  
HOUSTON, TX 77210-4802



[REDACTED]  
[REDACTED]  
NORTH RICHLAND HILLS, TX 76182

PUCT Certificate # 10089

000594119400002919500824000299624080820110000097680000000000000097686

Service Address: 6980 FINCH DR - NORTH RICHLAND HILLS TX 76182



Gexa Energy  
Suite 200  
20455 State Highway 249  
Houston TX 77070  
PUC license #10027

| Billing Date | Account Number | Payment Due  | Service Number | ESI ID     | Usage Month |
|--------------|----------------|--------------|----------------|------------|-------------|
| Jul 8, 2011  | [REDACTED]     | Jul 27, 2011 | [REDACTED]     | [REDACTED] | June 2011   |

For emergencies, please call Oncor at (888)313 4747  
For Customer Service call (713) 961-9399 in Houston or (866) 961-9399 outside Houston only.  
Gexa Energy Customer Service hours are 7am - 8pm CST Monday to Friday and 8am - 2pm on Saturday.

The average price you paid for electric service this month was 8.5 cents per kWh, excluding taxes and non-recurring charges or credits. Visit [www.GexaEnergy.com/BillingInfo](http://www.GexaEnergy.com/BillingInfo) for a glossary of billing terms to better understand your statement. For a detailed view of TDU Delivery charges, please log into your Gexa Energy online account at [www.GexaEnergy.com/MyAccount](http://www.GexaEnergy.com/MyAccount).

If you believe this bill is incorrect or includes unauthorized charges, please contact Gexa Energy to dispute the charges. If we fail to resolve the problem to your satisfaction, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free (800) 477-7120. Telephones (TTY) may contact the Commission at (800) 477-7120.

Summary

Total From Last Bill  
Payment Received  
Balance Forward

| Current Charges              |
|------------------------------|
| Gexa Energy and TDU Charges  |
| Sales Tax                    |
| Gross Receipts Reimb.        |
| PUC Assessment               |
| <b>Total Current Charges</b> |

Amount Due

**MEDINA PLAN**  
**3286 SQ. FT.**  
**6/7 THRU 7/7/2011**  
**ELECTRICITY COST**

Gexa Energy  
June  
Charges

| Gexa Energy Offering: RGG12U0311 | Contract Start Date: 03/21/2011 | Contract End Date: 03/20/2012 |
|----------------------------------|---------------------------------|-------------------------------|
| Energy Charge                    | \$112.89                        |                               |
| Base Charge                      | \$4.79                          |                               |
| <b>Total Charges</b>             | <b>\$117.68</b>                 |                               |

Your Energy Charge per kWh is 5.22 cents.

For more information about residential electric service please visit [www.powertochoose.com](http://www.powertochoose.com)

Please allow 5 to 7 days for processing. Detach and return this portion with your payment.



**Bill Payment Assistance Program**  
Gexa Energy is pleased to support this program that helps pay the utility bills of those in need. If you would like to donate, please check the box and fill in the desired amount.

\$ \_\_\_\_\_

**Pay By Phone or On-line with BillMatrix**  
To find out more about our automated payment services, call 1-800-584-1225 or visit [www.GexaEnergy.com](http://www.GexaEnergy.com) and select Pay Online.

**Cash Payments**  
MoneyGram® ExpressPayment®: Call 1-800-MONEYGRAM® to find the location nearest you or visit [www.gexaenergy.com](http://www.gexaenergy.com). Use Receive Code "4276", bring cash for the payment amount and fee, and be sure to include your full account/invoice number, including the number after the dash.

|                    |                 |
|--------------------|-----------------|
| Billing Date:      | Jul 8, 2011     |
| Account Number:    | [REDACTED]      |
| Payment Due:       | Jul 27, 2011    |
| <b>Amount Due:</b> | <b>\$189.54</b> |

3286 Sq Ft

**DO NOT PAY:** Your card will be charged on or about Jul 27, 2011 for \$189.54



GEXA ENERGY  
PO BOX 659410  
SAN ANTONIO TX 78265-9410

[REDACTED]  
6980 FINCH DR  
NORTH RICHLAND HILLS TX 76182

BC



# CHAMPION ENERGY SERVICES™

Champion Energy Services, LLC  
13831 Northwest Freeway, Suite 500  
Houston, TX 77040  
PUC License #: 10098

Questions or Comments  
**877.653.5090 (24 hours a day / 24 horas al dia)**

Email: support@championenergyservices.com  
Web: www.championenergyservices.com

For Outages / Emergencies Call:  
Oncor Electric Delivery  
888.313.4747 (24 hours a day)

Please send payments to:  
P.O. Box 4190  
Houston, TX 77210-4190

Your Champion Connect-A-Friend  
Referral ID is **PSlease62694**

For more information  
about residential electric  
service please visit  
www.powertochoose.com



"Highest in Residential Customer Satisfaction with Retail Electric Services"

For J.D. Power and Associates award information, visit jdpower.com

Acct #: 1104190069 Bill #: B1106085087 Bill Date : 06/09/11

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6929 BOBWHITE DR.  
N. RICHLAND HILLS, TX 76182

Service at ESI ID #: [REDACTED]  
6929 Bobwhite Dr  
North Richland Hills, TX 76182  
Email: literaryscotts@att.net

Bill Date : 06/09/11 Bill Period - 05/06/11 thru 06/07/11

| Previous Balance | Current Charges | Payments/Adj. | Amount Due | Due Date |
|------------------|-----------------|---------------|------------|----------|
| \$45.57          | \$145.39        | -\$45.57      | \$145.39   | 06/27/11 |

| Meter       | Type | Dates         | Current Meter Read | Previous Meter Read | Multiplier | kWh Usage | kW Demand | Power Factor |
|-------------|------|---------------|--------------------|---------------------|------------|-----------|-----------|--------------|
| 089998168LG |      | 05/06 - 06/07 | 7860               | 6454                | 1          | 1,406.00  |           |              |

| Current Charges  | Qty      | Rate    | Amount          |
|--|----------|---------|-----------------|
| <b>Electric Service</b>                                    |          |         |                 |
| RKWH : Residential Energy.....                             | 1,406.00 | 0.09400 | \$132.16        |
| Base Charge.....   |          |         | \$4.95          |
| TDU Surcharges.....  |          |         | \$3.10          |
| MSC041:Energy Efficiency Cost Recovery Factor (EECRF)..... | 1.00     | 0.91000 | \$0.91          |
| MSC039:Advanced Metering Cost Recovery Factor.....         | 1.00     | 2.19000 | \$2.19          |
| <b>Sales &amp; Gross Receipt Taxes</b>                     |          |         |                 |
| City Tax.....  |          |         | \$2.15          |
| Gross Receipts Reimb.....                                  |          |         | \$2.80          |
| PUC, Assessment.....                                       |          |         | \$0.23          |
| <b>Payments and Adjustments</b>                            |          |         |                 |
| Previous Balance.....                                      |          |         | \$45.57         |
| Payments and Adjustments                                   |          |         |                 |
| Payment on 05/18/11 .....                                  |          |         | -\$45.57        |
| Total Payments/Adjustments.....                            |          |         | -\$45.57        |
| Total Current Charges.....                                 |          |         | \$145.39        |
| <b>Total Amount Due.....</b>                               |          |         | <b>\$145.39</b> |

| Contract Details   | Usage kWh | Avg Rate | Amount   |
|--|-----------|----------|----------|
| 05/07/11 - 06/07/11 Fixed Rate (Contract Rate : 0.09400) | 1,406.00  | 0.09400  | \$132.16 |

The average price you paid for electricity this month is 9.972¢ per kWh.  
You have a contract valid from 03/29/2010 to 09/28/2011

If you believe this bill includes unauthorized charges, please contact us immediately. If you are not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll-free in Texas at (888)782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512)936-7136.

**GLEN ROSE PLAN  
2937 SQ. FT.  
5/6 THRU 6/7/2011  
ELECTRICITY COST**

**ESI ID Detail:**

Service Address: 6824 ORIOLE LN, NORTH RICHLAND HILLS, TX 76182

ESI ID: ~~000000000000000000~~

*1st Bill AT HOME.  
EVERY DAY OVER 100°*

The average price you paid for electric service this month was  
9.4 cents per kWh excluding taxes and non-recurring charges or credits.

| Meter ID   | Days in Reading | Read Type | Previous Read Date | Previous Meter Read | Current Read Date | Current Meter Read | Usage (kWh) | Multiplier | Billed Usage (kWh) |
|------------|-----------------|-----------|--------------------|---------------------|-------------------|--------------------|-------------|------------|--------------------|
| 74680542LG | 32              | Actual    | 08/04/2011         | 27883               | 09/05/2011        | 29521              | 1638        | 1.00000    | 1638               |

**TXU Energy MarketEdge<sup>SM</sup>**

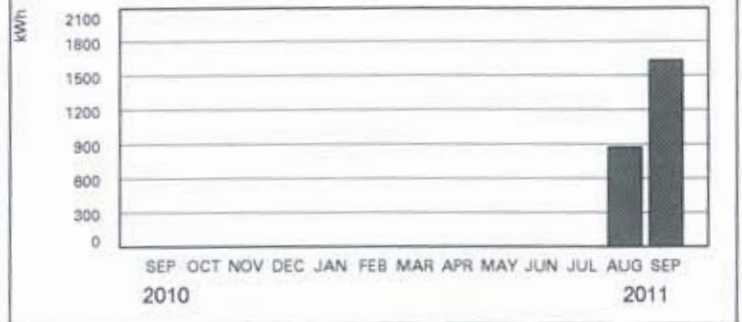
|   |           |               |
|---|-----------|---------------|
| Base Charge                                       | \$        | 5.95          |
| Monthly NYMEX Gas Adjustment*                     | \$        |               |
| $\$3.85700000 \times \$0.00920000 = \$0.03548440$ |           |               |
| Natural Gas Factor Charge**                       | \$        | 58.12         |
| Energy Charge                                     | \$        | 84.78         |
| <b>Subtotal</b>                                   | <b>\$</b> | <b>148.85</b> |
| <b>Other Fees and TDU Surcharges</b>              |           |               |
| Advanced Meter Charge                             | \$        | 2.19          |
| Gross Receipts Reimb                              | \$        | 3.07          |
| Oncor Rate Change                                 | \$        | 2.75          |

|                  |           |             |
|------------------|-----------|-------------|
| <b>Subtotal</b>  | <b>\$</b> | <b>8.01</b> |
| <b>Sales Tax</b> | <b>\$</b> | <b>3.13</b> |

|                              |           |               |
|------------------------------|-----------|---------------|
| <b>Total Current Charges</b> | <b>\$</b> | <b>159.99</b> |
|------------------------------|-----------|---------------|

|                         |           |               |
|-------------------------|-----------|---------------|
| <b>Total Amount Due</b> | <b>\$</b> | <b>159.99</b> |
|-------------------------|-----------|---------------|

**Your Electricity Usage**



\* Monthly NYMEX Gas Adjustment = Monthly NYMEX Natural Gas Price x Natural Gas Factor

\*\* Natural Gas Factor Charge = Monthly NYMEX Gas Adjustment x Billed Usage

**RAYBURN PLAN  
2209 SQ. FT.  
7/7 THRU 8/5/2011  
ELECTRICITY COST**



**STRUCSURE**  
HOME WARRANTY  
877.806.8777 www.strucsure.com

**BANDERA PLAN  
2421 SQ. FT.  
7/6 THRU 8/4/2011  
ELECTRICITY COST**

Customer Name: [REDACTED]  
Account Number: [REDACTED]  
Invoice Number: [REDACTED]

**Account Detail**

|                    |            |    |               |           |
|--------------------|------------|----|---------------|-----------|
| Previous Balance   |            | \$ | 143.31        |           |
| Credits/Payments   |            |    |               |           |
| Inc. Check Payment | 07/13/2011 | \$ | 143.31        | CR        |
| <b>Subtotal</b>    |            | \$ | <b>143.31</b> | <b>CR</b> |
| Balance Forward    |            | \$ | 0.00          |           |
| Debits/Charges     |            | \$ | 0.00          |           |

**Additional Information**

Our goal is to provide outstanding customer service to you. For direct executive compliments, comments or complaints, please email our executives at [bxuexec@bxu.com](mailto:bxuexec@bxu.com). Letters can be mailed to TXU Energy Executive Feedback, PO Box 650764, Dallas, TX 75265-0764. If you believe that any charge for a product or service appearing on your bill has not been authorized, please contact TXU Energy at 1-800-242-9113 and we will work to investigate the situation. If you are not satisfied with the resolution on the charges, you may file a complaint with the Public Utility Commission of Texas, PO Box 13326, Austin, TX 78711-3326; (512) 936-7120 or toll free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Public Utility Commission of Texas at (512) 936-7136.

**ESI ID Detail:**

Service Address: 6953 BOBWHITE DR, NORTH RICHLAND HILLS, TX 76182  
ESI ID: [REDACTED]  
Contract Expiration Date: 04/26/2012

The average price you paid for electric service this month was 10.1 cents per kWh excluding taxes and non-recurring charges or credits.

| Meter ID   | Days in Reading | Read Type | Previous Read Date | Previous Meter Read | Current Read Date | Current Meter Read | Usage (kWh) | Multiplier | Billed Usage (kWh) |
|------------|-----------------|-----------|--------------------|---------------------|-------------------|--------------------|-------------|------------|--------------------|
| 89423913LG | 29              | Actual    | 07/06/2011         | 6802                | 08/04/2011        | 8406               | 1604        | 1.00000    | 1604               |

**TXU Energy SecureSaver 12<sup>SM</sup>**

|   |    |               |
|---|----|---------------|
| Base Charge                             | \$ | 5.95          |
| Energy Charge (1604 kWh x \$0.09536999) | \$ | 152.97        |
| <b>Subtotal</b>                         | \$ | <b>158.92</b> |
| <b>Other Fees and TDU Surcharges</b>    |    |               |
| Advanced Meter Charge                   | \$ | 2.19          |
| Gross Receipts Reimb                    | \$ | 3.24          |
| Oncor Rate Change                       | \$ | 1.19          |
| <b>Subtotal</b>                         | \$ | <b>6.62</b>   |
| <b>Sales Tax</b>                        | \$ | <b>3.31</b>   |
| <b>Total Current Charges</b>            | \$ | <b>168.85</b> |
| <b>Total Amount Due</b>                 | \$ | <b>168.85</b> |

**Your Electricity Usage**

